



Compassion, Hope, Future

Helping People Transition to a Better Tomorrow

## A YEAR IN REVIEW: 2016

**Community Homeless Solutions** is the largest provider of transitional housing and emergency shelter services in Monterey County.

Our four transitional housing programs offer 18 to 24 months of housing and support services to homeless families, men, and women; Two emergency shelters provide safe havens for up to 90 days to women and children who are victims of domestic violence; a winter warming shelter provides food and nightly shelter in downtown Salinas to the homeless; and our Respite Care program provides homeless adults, referred by local hospitals, with housing and time to recuperate.

### THE PEOPLE WE SERVE

In calendar year 2016, we served a total of 1,048 women, children, and men.

- **Gender**
  - Over half were female 51.4% (539)
  - Male 48.6% (509)
- **Age**
  - Over one-fourth were children 28.5% (299, ages 0-17)
  - Almost three-fourths were adults 71.5% (749, ages 18-62+)
- **Ethnicity**
  - Over one-fourth were White 25.5% (268)
  - Over half were Hispanic 53.1% (557)
  - Almost one-fourth were people of color 21.4% (223, Black, Asian, other)
- **Poverty**
  - All were at or below poverty 100% (1,048)

### ACCOMPLISHMENTS

- **We offered 79,700 bed nights to homeless persons and those fleeing domestic violence.**
- **The majority of transitional housing program clients met their goals as**
  - 89% transitioned into a stable living situation
  - 64% increased their income
- **The Natividad and Hamilton House emergency shelters**
  - Provided shelter and supportive services to 317 women and children
- **Our winter warming shelter provided nightly dinners and shelter to**
  - A total of 9,207 men, women, and children (includes repeat clients)
  - 354 individuals (non-repeat clients)

## SOURCES OF REVENUE

Community Homeless Solutions received income of \$1.9 million in 2016:

- ❖ 70% grants
- ❖ 2% contributions
- ❖ 18% private foundations
- ❖ 10% rental income

Our vision includes the creation of a counseling center to provide culturally competent mental health care to our clients and the community-at-large. The Center is also being planned to generate unrestricted revenues that will be used to support other programs and activities.

## WITH GRATITUDE

It is only through the generous and kind support of individuals, businesses, foundations, and government that Community Homeless Solutions is able to provide the housing, services, and support needed by some of our county's most vulnerable residents.

While we don't have the space to recognize and thank all of our donors and volunteers by name, we would like to express our sincerest appreciation to our largest supporters of 2016:

- ❖ Blue Shield of CA Foundation
- ❖ California Office of Emergency Services
- ❖ City of Salinas
- ❖ Community Foundation for Monterey County
- ❖ County of Monterey, Department of Social Services
- ❖ Good Steward Charitable Fund
- ❖ Harden Foundation
- ❖ The David & Lucile Packard Foundation
- ❖ The Monterey Peninsula Foundation
- ❖ Sunlight Giving Foundation
- ❖ Interfaith Outreach of Carmel
- ❖ U.S. Department of Housing & Urban Development

## CLIENT TESTIMONY

The program (although it feels more like a family than a program) saved my family's life. We had been homeless for nearly two years after fleeing the situation where my teenage daughter and I were no longer safe.

We found new places every night to park our car. In the morning I'd get her to school and me to my part-time job. We were all each other had. And while we were no longer being abused, I felt like such a failure, almost numb. Fighting back tears, I would watch her sleep at night. Through it all my daughter remained positive. She became my rock and my reason to live. After nearly two years of this, I met someone who told me about Shelter Outreach Plus (now Community Homeless Solutions) and I applied to the single mom housing program for domestic abuse survivors. The day I received the call that I was accepted changed me.

Homeward Bound has returned my dignity to me, given me the ability to not fail my child any longer, and a platform from which to get a new, higher paying job. With great delight, at the end of the day I have a key that opens a front door rather than merely a car door.