

# Community Homeless Solutions Program Overviews



3087 Wittenmyer Court | Marina, CA 93933  
[www.CommunityHomelessSolutions.org](http://www.CommunityHomelessSolutions.org)  
(831) 384-3388

*"Helping People Transition to a Better Tomorrow!"*

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Since 1978 Community Homeless Solutions is Monterey County's largest provider of housing and resources for people experiencing homelessness and victims of domestic violence.



*"Helping People Transition to a Better Tomorrow!"*

# NEW BEGINNINGS PERMANENT SUPPORTIVE HOUSING

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New Beginnings: A Permanent Supportive Housing program that includes 37 units, 31 are 2 bedroom units and 6 are 3 bedroom units. The program serves homeless families who are disabled.

New Beginnings Permanent Supportive Housing program provides housing to families who are homeless and have a disability. Applicants must have a Housing Choice Voucher. While in the program, clients are able to participate in supportive services that include case management services.

Our Permanent Supportive Housing Program for families is an important service provided by Community Homeless Solutions and will continue to be an important resource to our community going forward. The housing stock for Community Homeless Solutions on both Wittenmyer and Lexington Court is over thirty years old and requires ongoing maintenance. Often times renovations and improvements inside the units after long term occupancy by tenants is needed in order to turnover for use. Such renovations can sometimes cost upwards of \$25,000 and these costs are typically not recuperable from prior tenants even if tenant was responsible for the damage.

## Success Story in their Own Words...

*"My name is Lara; I came to the warming shelter when I was 8 months pregnant with our daughter back in February 2020. When our daughter was born, she came back to the shelter with me in March of 2020. Then in May 2020 is when I started working with America to get a place out in Marina. June 2020 is when my Fiancé Michael came in to SWS. He got a job there I am so proud of him. Then on December 30, 2020 is when we got a call about our move in to Permanent Supportive Housing. We want to say thank you to all the staff at Community Homeless Solutions who supported us and helped us to apply."*



## PROGRAM CONTACT

Office Hours: Monday through Friday (9 am to 5 pm)

Location: Marina, CA

Office Phone: (831) 384-3388

# CENTRAL COAST RESPITE CENTER

[www.CommunityHomelessSolutions.org](http://www.CommunityHomelessSolutions.org)



The Central Coast Respite Center provides homeless adults with a bed to allow them time to rest, recuperate, and continue with self-care following their stay at local hospitals. As a guest in our respite care program, participants receive three meals a day and are given transportation to/from medical appointments and their pharmacy to obtain medications. They also receive case management support and are linked to social services with the goal of improving their health and placing them into stable housing.

Located in the City of Seaside, the Center opened in July 2016 and is operated in partnership with the three major hospitals in Monterey County - **Community Hospital of the Monterey Peninsula** (CHOMP), **Natividad Medical Center** (NMC), and **Salinas Valley Memorial Healthcare System** (SVMHS) and **Central California Alliance for Health** (CCAH). The shelter is staffed twenty-four hours a day, seven days a week, and is a non-medical facility.

In collaboration with Central California Alliance for Health, Central Coast Respite Center offers an expanded array of medical services. CCRCs team includes two Medical Co-Directors, 3 Registered Nurses, a Community Health Worker, and a Housing Navigator (to further assist during Bridge Housing). Some key services include Medical Oversight: MD / RN, Patient Health Education, Medication Reconciliation, Behavioral Health & Substance Use Disorder Services, and Interpreter Services

## PROGRAM OUTCOMES

65%

of participants  
assisted with finding  
stable housing

60%

of participants were  
linked to social  
service benefits

85%

of participants enabled  
to receive Home  
Health Care Services

## PROGRAM CONTACT

Office Hours: Monday through Friday (9 am to 5 pm)

Location: Seaside, CA

Program Manager: Valerie Garcia-Martinez

Office Phone: (831) 747-2900

## FREQUENTLY ASKED QUESTIONS

### **What is respite?**

Central Coast Respite Center (CCRC) provides those who are homeless with a bed in a shelter to allow participants time to rest, recuperate and continue with self-care after leaving the hospital. Participants will be sharing a room with 1 other person. The shared bathroom is down the hall. Three meals a day will be available in the dining room.

### **Who can go to CCRC?**

A patient ready for discharge and referred by one of the following hospitals may be eligible for the respite center: Community Hospital of the Monterey Peninsula, Natividad Medical Center and Salinas Valley Memorial Healthcare.

### **What are the requirements for admission?**

The hospital case manager will review the requirements for admission. In general, candidates should be:

- Willing to work on medical treatment plan goals
- Able to dress, shower and feed oneself
- Able to get to the kitchen & bathroom without assistance
- Able to live in a group setting
- Able to follow shelter rules

### **What about medical care?**

The CCRC Team includes RN support as well as MD oversight. Staff will help participants schedule follow up appointments and provide transportation to primary, specialty and/or behavioral health clinics, or participants may receive home health services (if necessary and assigned by the hospital upon discharge). The CCRC Team will also assist participants with benefit enrollment, housing assistance and other supportive services.

### **How long is a typical stay at CCRC?**

Participants will work with the CCRC Team to establish goals for respite center discharge. Referring hospitals as well as the CCRC team will decide how long participants will stay. Most respite stays will be from 2 to 6 weeks, depending on each participant's health status.



# DOMESTIC VIOLENCE EMERGENCY SHELTERS

[www.CommunityHomelessSolutions.org](http://www.CommunityHomelessSolutions.org)



Community Homeless Solutions operates two emergency shelters at confidential locations in the cities of Monterey and Salinas. Our shelters serve single women, women with children, and men who are victims of domestic violence. (Homeless persons are also served when there is availability.)

Nineteen beds are available at the Hamilton House in Marina while the Natividad shelter in Salinas provides 35 beds. Both shelters operate 24 hours per day, 7 days a week, and provide case management, counseling, food, clothing and linkages to other community services and resources. Stays at both shelters range from 30 to 90 days. A domestic violence/crisis hot line is maintained by shelter staff who respond to emergency calls 24 hours per day.

Referrals to our emergency shelters may be made by anyone, including self-referrals. However, the person being referred must speak with one of our staff for an initial phone intake, after which, an “in-person” interview will be scheduled and the applicant may be admitted at that time. Persons fleeing domestic violence will be prioritized and contact will be initiated by the law enforcement official reporting the crime. They will accompany the victim to one of our confidential locations with their police report.

## PROGRAM OUTCOMES

*During the 1<sup>ST</sup> quarter of 2022*

105

Victims of Domestic  
Violence were provided  
emergency shelter

85%

Victims of Domestic  
Violence obtained housing  
while in our program

80%

Number of Referrals provided  
through our hotline crisis calls  
(e.g., medical services, food  
assistance, housing, counseling)

## PROGRAM CONTACT

Crisis Line: (831) 422-2201 / (831) 394-8372

Location: Salinas and Marina

Shelter Manager: Priscilla Ortega, (323) 335-0263

[portega@communityhomelessolutions.org](mailto:portega@communityhomelessolutions.org)

## FREQUENTLY ASKED QUESTIONS

### 1. What if I don't speak English?

Bilingual staff are available at both locations 24 hours/7 days per week.

### 2. What if my child is 18?

A Separate intake will be done at admission.

### 3. What do I need to bring?

Your photo ID and Social Security card, and birth certificates and Social Security numbers for all children. All medications you are prescribed.

### 4. What if I have no money for food?

Food for you and your children will be provided.

### 5. What if I don't have toiletries?

Toiletries are provided.

### 6. What if I take medications?

Bring all medications with you.

### 7. How do the shelters impact participants and the community?

Our shelters offer refuge, safety, and protection to those living in fear, isolation, and without hope. Knowledgeable staff provide compassionate support that help restore the dignity of our guests who come battered and broken, often fleeing one of the darkest periods of their lives. With the support of local agencies, our shelters provide housing, social, and other services that enable guests to move to a safer and brighter tomorrow.

### 8. Do I need to be vaccinated for Covid-19 to enter?

Although the CDC recommends vaccinations, you/your family will not be turned away. While at the shelters we do practice limited time outings for nonessentials, social distancing, wearing of a mask and safe communal living.



# CHINATOWN NAVIGATION CENTER – SPRUNG SHELTER

[www.CommunityHomelessSolutions.org](http://www.CommunityHomelessSolutions.org)



The Chinatown Navigation Center - Sprung Shelter opened its doors on December 15, 2020. The Chinatown Navigation Center is a bridge housing program for the homeless adults of the Chinatown Community and City of Salinas. The Sprung Shelter has the ability to house a total of 50 guests in a dorm style facility. The five trailers are used to house 15 guests with disabilities and those who are experiencing COVID symptoms while keeping them safe and housed during their illness.

The program provides guests with temporary shelter, case management and supportive services. Beds are available on a first come first serve basis. The Chinatown Navigation Center also provides community shower and restroom services to the community members from 7 am - 10 am and 7 pm - 9:45 pm daily.

The Chinatown Navigation Center is open seven days a week, 7 am to 9 pm for community services and on a twenty-four (24) basis for program clients. The Chinatown Navigation Center - Sprung Shelter is located at 115 E. Lake Street, Salinas, CA 93901. Guests are provided with three meals daily in collaboration with local churches and non-profit organizations. Guests are provided temporary housing (up to ninety (90) days and a locker while participating in the program. Guests have access to the restrooms, showers, hygiene products and laundry facility on site. Guests receive case management, Community resources/ referrals, substance and mental health group counseling, and assistance to apply for employment searches, housing searches, CA Identification application assistance and Laundry (on-site).

## PROGRAM OUTCOMES

24

Guests helped with  
finding housing

13,039

Bed Nights  
Completed

252

Guests served  
(unduplicated)

7,817

Shower /  
Restrooms

## PROGRAM CONTACT

Location: 115 East Lake Street, Salinas, CA 93901

Shelter Manager: Jena Barrera

Office Phone: (831) 272-3042



## FREQUENTLY ASKED QUESTIONS

### 1. Where are you located?

We are located at 115 E. Lake Street, Salinas, CA 93901, in the Chinatown area.

### 2. What kind of donations does the shelter accept?

The shelter is always in need of towels, blankets, sheets / pillow cases, pillows, sleeping bags, comforters, toiletries, hygiene items, socks, and cleaning supplies.

### 3. What type of services does the shelter provide?

Temporary housing (up to 90 days), Meal; Breakfast, lunch and dinner, Housing Navigation, Employment search assistance, CA Identification application assistance, Community Referrals/Resources and Laundry (on-site).

### 4. Can anyone go to the shelter and do you accept pets?

The shelter is an unaccompanied adults shelter for anyone over the age of 18. We do not accept anyone under 18 or families with minor children. Yes, currently the shelter does accept pets as long as there is a kennel available.

### 5. Are the rooms co-ed?

No, the shelter is divided into 2 sections; males on one side and females on the other and are not allowed to be in the opposite sex's living area for any reason.

### 6. How does the shelter impact participants and the community?

Each guest must participate in the case management meetings, follow shelter guidelines, and agree to take an active role in their stay. Guests must also make meaningful efforts to address the factor that led them to homelessness, to improve their income situation, to obtain permanent stable housing, and to exit the shelter program after finding housing. Our guests appreciate all that we offer and the community is grateful for providing this vulnerable population with a safe and healthy place to stay.



The HOME Resource Center opened its doors on December 1, 2018. This is the first year-round shelter operating in San Benito County and serves up to 50 adults each night. The shelter has two large dorm rooms to separately house men (28) and women (22). It has a large reception area with storage and office space, and a very large living area where meals are prepared and served with a TV for guests to watch. Two large bathrooms with multiple showers are available for shelter guests.

The shelter is open seven days a week, 4:30 pm to 8 am, each night of the year, and is located at 1161 San Felipe Road in Hollister. Shelter staff provide nightly pick-ups and morning drop-offs at three locations in the city. Guests receive hot dinners each night, as well as a continental breakfast and sack lunch. Guests are assigned a bed for the duration of their stay and given a locker to store their personal and hygiene items. Clients also receive a variety of supportive services that include case management, alcohol/drug counseling and treatment services, referral services, and assistance with applying for social service benefits.

## PROGRAM OUTCOMES

34

Guests helped with  
finding housing

8,772

Bed Nights  
Completed

152

Guests served  
(unduplicated)

## PROGRAM CONTACT

Office Hours: Nightly, 4:30 pm to 8:00 am  
Location: 1161 San Felipe Rd., Hollister, CA  
Shelter Coordinator: Fernando Galindo  
Office Phone: (831) 747-2900

## FREQUENTLY ASKED QUESTIONS

### 1. Where are you located?

We are located at 1161 San Felipe Road by the Food Bank.

### 2. What kind of donations does the shelter accept?

The shelter is always in need of sleeping bags, toiletries, cleaning supplies, socks blanket and towels.

### 3. What type of services does the shelter provide?

The shelter provides behavioral health services once a week, Whole Person Care case management services, linkages to social service programs and mail service.

### 4. Can anyone go to the shelter and do you accept pets?

The shelter is an unaccompanied adult shelter for anyone over the age of 18. We do not accept anyone under 18 or families with minor children. Yes currently the shelter does accept pets as long as there is a kennel available.

### 5. Are the rooms co-ed?

No the dorm rooms are not co-ed. The men and women have their own dorm rooms and are not allowed to be in the opposite sex's dorm for any reason.

### 6. How does the shelter impact participants and the community?

The shelter provides a warm place to sleep and nourishing food to sustain those we serve. We treat our guests as family and are always happy to work with them to achieve the goals they set for themselves. Our guests appreciate all that we offer, and the community is grateful for providing this vulnerable population with a safe and healthy place to stay.



# SAN BENITO TRANSITIONAL HOUSING

[www.CommunityHomelessSolutions.org](http://www.CommunityHomelessSolutions.org)



The San Benito County Transitional Housing program opened its doors on July 9, 2021. The program has the capacity for 6 single adults to participate in a 12-18 month program. Each participant works closely with a housing navigator who assists them with a housing plan. The Housing Navigator and the participant work closely together to ensure a successful pathway to Permanent Housing.

## PROGRAM OUTCOMES

1

Guests helped with  
finding housing

897

Bed Nights  
Completed

6

Guests served  
(unduplicated)

2

Received Section 8  
Housing Voucher

## PROGRAM CONTACT

Office Hours: Nightly, 4:30 pm to 8:00 am  
Location: 1161 San Felipe Rd., Hollister, CA  
Shelter Coordinator: Christina M. Soto  
Office Phone: (831) 276-0901